

Empowering your Shared Service Centers

- *Delivering enterprise-class SaaS for Service Delivery*
- *Shared Service Centre Solutions for HR and Finance*
- *Flexible, scalable, easy to use solutions*
- *Hundreds of enterprise-class customers and million of users worldwide*
- *Global coverage with offices in USA, France and UK*



Our Mission

The Neocase Solutions empower global organizations across Human Resources and Finance to manage and optimize their Shared Service Center's performance and processes to establish an automated, centralized solution to resolve complex business problems quickly and effectively.

Our Business

The selection and implementation of the right business application is critical to the success of any company's operations.

NeocaseTM Software is a leading provider of integrated HR and Finance service delivery solutions. We enable large and mid-size organizations to reduce costs, standardize processes and improve employee, customer and supplier relationships. This is typically achieved within shared services centers and global business services environments.

Our Leadership

Delivered in the cloud, leveraging its award-winning modern technology platform, Neocase Software integrates with core HR platforms like Workday, SAP, Oracle, PeopleSoft and other systems to leverage existing data.

Driven by Neocase's uniquely adaptive technology platform, Neocase solutions improve process efficiency, reduce operating costs, and enhance the quality of service delivered to internal and external customers.

Neocase solutions bring efficiency and profitability to shared service centers through a series of tightly integrated feature sets including an enterprise self-service portal, personalized knowledge base, proactive service level agreement (SLA), collaborative case management, business intelligence, end-to-end business process management, email management, survey, realtime dashboards, employee document management, live chat and neocase connect.

“With Neocase HR Power we were able to achieve cost savings through streamlining processes and reducing resource costs. Neocase has been instrumental in helping us achieve HR transformation.”

Thales Group UK.



Our Solutions

Shared Services has become the go-to strategy for companies that are looking to shift resources from administrative work toward higher-value, more strategic initiatives. And successful Shared Services requires the tools for making business processes more efficient, while delivering a superior, consumer-grade employee experience.

The Neocase Solution is presently enabling over 300 of the world's most respected brands to achieve success through Shared Services in HR and Finance.

These companies are taking advantage of a highly configurable Neocase platform that includes an Enterprise Portal for Employees, Managers, Business Partners and Customers, a collaborative Case Management platform built on advanced End to End Business Process Management (BPM) capabilities, a Personalized Knowledge Base, and eight other interconnected modules that produce an highly productive agent experience, and a superior employee and customer experience.

Neocase™ Power

Neocase Power is an integrated, scalable and flexible HR Shared Services solution for streamlining HR service delivery processes, rapid implementation and accelerated Return-on-Investment. At Neocase we use an effective and efficient multi-tier service model.

Neocase™ Ready

Neocase Ready is a cloud-based solution that's pre-configured with employee templates, roles, relationships, HR processes and a services center team structure. It provides you with the core features that all services centers need, and at an affordable cost. And it provides you with multiple options to expand the functionality in the future.