

Atos Origin and Neocase Software co-host an HR Executive Briefing on the “Future of HR Service Delivery” in London

*Briefing will highlight best practices and thought-leadership from both companies as well as their clients, Lloyds Banking Group and Thales*

London, England United Kingdom - June 30<sup>th</sup>, 2010 - Neocase Software, a leading provider of HR shared services and contact centre solutions, and Atos Origin, a leading international information technology (IT) services company, announced today that both companies will co-host a half-day, complimentary HR Executive Briefing on the “Future of HR Service Delivery” on Tuesday, July 6<sup>th</sup>, at Atos Origin’s London offices (1 Triton Square).

“We are very excited to co-host our first HR Executive Briefing with Atos Origin in London. Both companies bring a wealth of expertise and knowledge in HR Service Delivery to this event,” states Sean Harman, Director of Northern Europe at Neocase Software. He adds: “We are especially honored to have clients of Neocase (Thales) and Atos Origin (Lloyds Banking Group) join us for this event to discuss the challenges and best practices of HR Service Delivery.”

The half-day agenda will include the following presentations and interactive sessions:

- HR Shared Services in Action: How Thales is supporting its HR Transformation programme (Joe Ales, HR Shared Services Director, Thales)
- Ideas to Reality: moving from A to B in your HR Shared Services journey (Ben Thornton, Associate Partner - HR Transformation, Atos Origin)
- The Impact of M&A on HR Service Delivery (Rob Divall, HR Integration Director, Lloyds Banking Group)
- Key Issues and Questions regarding HR Services Delivery (Sean Harman, Neocase Software & Ben Thornton, Atos Origin)

“The topics will focus on implementing the right combination of processes and technology in the HR Shared Services space to realise cost savings and improved efficiencies to achieve your businesses goals,” states Ben Thornton, Associate Partner HR Transformation at Atos Origin. “This briefing is an excellent opportunity for HR executives to learn from the best in HR transformation and service delivery.”

HR executives involved or responsible for HR Shared Services and HR Service Delivery operations are invited to register and attend this complimentary briefing. The briefing will be held at Atos Origin’s offices at 1 Triton Square, London NW1 3HG. The event starts at 8:30 with registration and breakfast, concluding at 11:30 with a networking opportunity.

To learn more about this event or to register for this complimentary briefing, please visit the Neocase Software website at: [www.neocasesoftware.com](http://www.neocasesoftware.com)

### About Atos Origin

Atos Origin is a leading international information technology (IT) services company, providing hi-tech transactional services, consulting, systems integration and managed operations to deliver business outcomes globally. The company's annual revenues are EUR 5.1 billion and it employs 49,000 people. Atos Origin is the Worldwide Information Technology Partner for the Olympic Games and has a client base of international companies across all sectors. Atos Origin is quoted on the Paris Eurolist Market and trades as Atos Origin, Atos Worldline and Atos Consulting.

### About Neocase Software

Neocase Software empowers large, global corporations to manage and optimise their Shared Service and Call Centre performance and processes through next generation service functionality. Driven by Neocase's uniquely adaptive technology platform, Neocase solutions improve process efficiency, reduce operating costs, and enhance the quality of service delivered to internal and external customers. Neocase Software solutions include: Neocase HR for Human Capital Resource Management, Neocase CS for Customer Service and Neocase FR for Financial Resolution. All solutions can be deployed on-premise or in a SaaS model. With more than 200 clients worldwide, representative customers include: Air France, Renault-Nissan, L'Oreal, Brinks, CORPTAX, FOX Systems, CUNA Mutual Group, and IDSI. Neocase's award-winning solutions bring efficiency and profitability to SSCs and customer service departments through: web self service, intelligent knowledge management, service level agreement (SLA) management, employee/partner case collaboration, executive dashboards, and automated workflows.

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