

Neocase FR for Financial Resolution:

>> Lessen the Complexity of the Debt Collection Process.

Global organizations are most successful when they function cohesively across geographies in order to serve global accounts and partners. Their operational success is dependent upon effective, worldwide management processes for their accounting systems. However contracts, invoices, and correspondence spread across continents, currencies and languages make the situation extremely complex.

Additionally, when those financial relationships confront problems, global organizations must also be prepared to manage resolution, globally. Unfortunately, it is during such a crisis that some organizations realize that their current, labor-intensive processes are unproductive and expensive. Ultimately, collection of debt can be delayed or impossible with a slow, arduous and inaccurate process, which of course can have major ramifications across the enterprise.

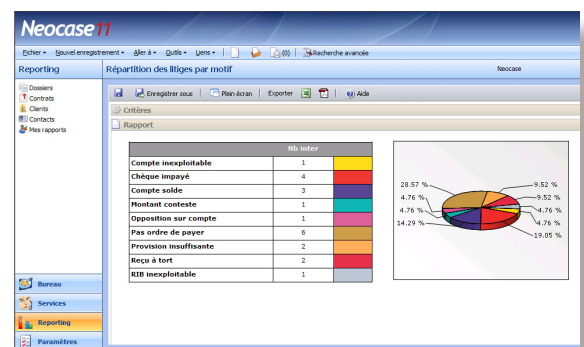
A flexible, technology-based solution with intelligent routing is the only solution for processes such as: closings and reconciliations, fixed asset recording and reporting, tax administration and filing, SarbOx process compliance and statutory accounting, as well as dispute resolution.

Intelligent Routing & Tracking

Neocase FR offers sophisticated case evaluation with routing rules that can quickly match issues with the appropriate services in the organization. The centralized system also ensures total accountability with continual visibility into cases and extensive reporting options. Lastly, the data is secure as it moves across the enterprise.

Neocase FR can help your accounting organization:

- Structure account management and collection into stages, maturity date and alert notices.**
 Establishing and maintaining communication for these processes, which previously required dedicated personnel, is *automated* using Neocase FR.
- Ensure the security of all data across the enterprise.**
 Neocase maintains the highest security standards on all application, facilities, and network levels. Detailed information on our security for both our on-premise and on-demand offerings is available through our technical team.
- Offer Real-time information and a complete set of reports for any type of financial structure or situation.**
 Organizations can create custom reports in addition to the many standard reports available, including evolution of financial disputes, customers in litigation, collection letters and credit notes.
- Provide staff, managers, and executives with visibility into the entire account and case resolution.**
 A centralized system that is organized into clear stages provides the entire team with consistent and accurate information whenever it is needed.
- Prepare the organization for legal disputes.**
 It is critical to have a clear audit trail when legal disputes arise. Neocase FR tracks each account from contract to collection.



Built-In Financial Reports

Flexible & Scalable Collaboration

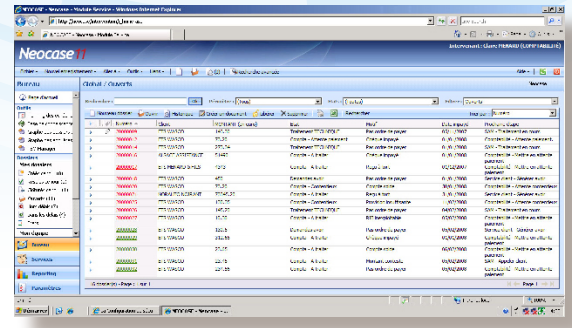
The ability to manage all types of accounting information more easily, and to collaborate on even the most complicated of cases, is the key for improving productivity and reducing costs. Neocase FR can make management of accounts large and small, local or global, faster and easier because the system has a simple and clear interface that adapts to global organizations.

Specifically, Neocase FR:

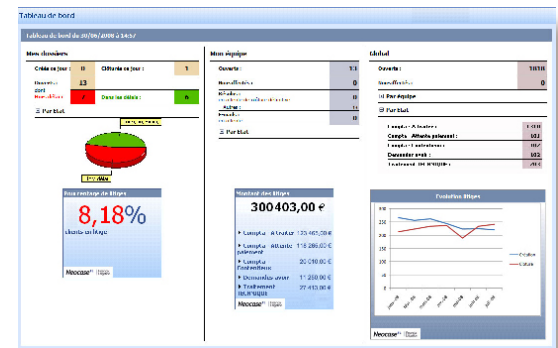
- **Enables collaboration across the enterprise for management of global accounts and contracts.** The sophisticated Neocase system can empower accounting staff and executives to work seamlessly together, regardless of geography or language, using a central system with detailed workflows.
- **Manages accounts and processes in multiple languages and multiple currencies.** No global accounting system will be effective if it cannot manage multiple currencies and languages. Therefore, Neocase FR can support four currencies and six languages.
- **Manages Service Level Agreement(SLA) by account and process.** Neocase FR can tailor account treatment to client and type of account based on SLA to ensure that all legal requirements are met consistently.
- **Can manage a large in-flux of financial disputes.** Once workflows and reporting are established, Neocase FR can scale to any size company or account, and to any amount of dispute cases.
- **Reduces the costs of accounting services.** The collaborative process and integrated workflow lessens complexity, which means that accounting teams can be more productive, managing more accounts and services in less time.
- **Enables collection of large and small debts with ease.** It is not uncommon for low-balance AR to be neglected when priority is given to larger, higher-balance accounts. Neocase case management ensures that all debts can be collected easier and more quickly through automation and efficient workflows.
- **Is easy to use to ensure user adoption and consistent use.** Neocase has designed its interface, workflows and reports to be easy-to-use, thereby lessening training time, and promoting optimal use of the system.

Neocase FR Features at a Glance:

- Superior business intelligence provides full reporting and audit trail
- Collaborative case assignment for handling of complex accounts across the enterprise
- Deployed on-premise or on-demand (SaaS)
- Proven data security with SAS 70 certification
- Multi-language and multi-currency capabilities
- Easy-to-use interface ensures rapid user adoption and consistent use
- Complete reporting system and audit trail
- Painless integration with ERP CRM systems



Case Management Screen



Manager Dashboard